

Terms and Conditions of Sale

BUFFTECH FENCE, DECK AND RAILING PRODUCTS

CREDIT

Credit Approval: Customer credit approval is required prior to any shipment. If CertainTeed determines at any time that Customer's financial condition does not justify the extension of credit to Customer, then CertainTeed may require cash payments in advance or other satisfactory security prior to delivery.

QUOTE

CertainTeed will provide Bufftech material cost estimates upon request. A detailed layout of job must be provided to ensure accuracy of material estimate. Price quoted will be honored for shipments within 90 days.

SALES TAX

CertainTeed will charge state sales tax to all customers unless a resale certificate dated September 1, 1996 or later is on file. We will require a certificate for each state in which you do business.

PICK UP POLICY

All Pick Up orders will be notified the day they are ready to be picked up. Seven business days to pick up the order will be granted with a re-notification on the 5th day. If the order is not picked up within this time frame, the order will be returned to stock and a 25% restocking fee will be incurred. If this same order is reordered, it will be treated as a new order and scheduled with standard lead time.

ORDERS

Orders are accepted via fax and mail. The dealer is responsible for the contents and the accuracy of all orders.

SHIPPING

CertainTeed will quote the estimated shipping schedule in effect at the time of the quotation or at order placement.

LTL shipments to residential addresses will incur a minimum additional handling charge of \$150.00.

When receiving your order, please accurately count and sign bill of lading for number of boxes and number of pallets received. Any shortages must be noted on the bill of lading in order for freight claims to be filed. Shipping discrepancies must be reported within 30 days of receipt.

RETURNED MATERIALS

All material to be returned requires a **Returned Materials Authorization Number**, to be assigned by a Bufftech Sales Representative. This number must be included on all paperwork, boxes and pallets. Authorized returns will only be made when: a) CertainTeed delivered defective material, b) CertainTeed delivered wrong material. Returned goods will not be accepted without a pre-authorized **Returned Materials Authorization Number**.

Material returned for the convenience of our customer (as determined by the Bufftech Sales Representative), requires a Return Materials Authorization Number and will be subject to the following conditions:

- A 25% restocking charge** applies to all product received in salable condition.
- Return shipping costs** are the responsibility of the customer (collect shipments will not be accepted).
- Initial shipping costs** incurred by CertainTeed will be charged to the customer.

Non-standard or custom products may not be returned.

PRICE CHANGES

All prices are subject to change without notice. For complete Terms and Conditions of sale, please refer to pgs. 128-129.

PAYMENT METHOD POLICY

I. PAY IN ADVANCE - Payment must be received before order processing can begin.

- Bank (Cashiers) Check
- Visa/Mastercard/American Express Charge. Third Party credit cards are not accepted; acceptable cards are company credit cards or cards of the principles of the company.
- Electronic Transfer - Contact Accounting Department

II. COMPANY CHECK

- If no prior arrangement has been made with CertainTeed to pay by company check - the check must be received by CertainTeed and clear the bank before order processing can begin.
- If credit application is approved for company check usage, order processing begins upon receipt of check.
- Bank letter (fax) certifying performance must be received by CertainTeed before order processing can begin.

III. BANK LETTER OF CREDIT

Must be received and approved by CertainTeed before order processing can begin.

IV. CREDIT LINE ESTABLISHMENT

- Requires CertainTeed accepted credit application form, terms are net 30 days. The amount of the credit line is established by CertainTeed
- Credit will be reviewed on a periodic basis which may involve completing additional credit applications.
- Acceptable forms of payment are company check, Bank (cashiers) check, and electronic or wire transfers.

V. C.O.D. - Not available

FREIGHT POLICY
REFER TO BUFFTECH'S
SHIPPING & HANDLING CHARGE
SCHEDULE FOR YOUR AREA.

